

# THE FORD EXPRESS PARTS AND ACCESSORIES WARRANTY

## Your rights under the Australian Consumer Law

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage.

You are also entitled to have the goods **repaired or replaced** if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

## THE FORD EXPRESS PARTS AND ACCESSORIES WARRANTY - WARRANTY STATEMENT

*FORD WARRANTS* with respect to each new replacement part/accessory (excluding tyres and parts/accessories designated by *Ford* as supplier branded accessories) marketed by *Ford* and purchased by a retail customer from an *Authorised Ford Dealer* that; *FORD WILL*, in the case of a new replacement part/ accessory sold at retail for use in or in connection with:

\* a passenger or commercial vehicle:

- for batteries, for a period of 12 months (6 months for taxis) from the date of the original retail sale; or
- for all other parts/accessories, for a period of 12 months from the date of the original retail sale of that part/accessory or until that part/accessory has been in use, service or operation in a vehicle for a distance of 20,000 kms (whichever occurs first),

OR

\* an automotive engine, for a period of 12 months from the date of original retail sale of that part/accessory or until that part/accessory has been in use, service or operation in an automotive engine for a period of 20,000 kms (whichever occurs first),

REPAIR OR REPLACE FREE OF CHARGE, any such replacement part/accessory found to be defective in factory materials or workmanship under normal use and operation, provided that the replacement part/accessory:

- i) was correctly installed in, affixed or attached to the product for which application, the part/accessory was designed and sold at retail;
- ii) has not been altered, modified or repaired outside *Ford's* own factory or a location designated or approved by *Ford*, in a way which adversely affects the performance, durability, stability, reliability, or safety of that replacement part/accessory; and
- iii) has been properly used and operated within the capacity and operating limitations as specified by *Ford* or the manufacturer of the part/accessory;
- iv) has been properly maintained and cared for; and
- v) is returned to an *Authorised Ford Dealer*, transportation charges prepaid.

The Ford Express Parts and Accessories Warranty is in addition to other rights and remedies conferred on consumers under any applicable Commonwealth, State or Territorial *Statutory Enactment*.

## **Definitions**

In the preceding Ford Express Parts and Accessories Warranty:

*“Authorised Ford Dealer”* means a dealer appointed by *Ford* to sell for and on behalf of *Ford* new and/or unused vehicles and new replacement parts/accessories of the kind marketed from time to time by *Ford* in Australia.

*“Ford”* means *Ford* Motor Company of Australia Limited A.B.N. 30 004 116 223 of 1735 Sydney Road, Campbellfield, Victoria, telephone 13 FORD (13 3673).

*“Statutory Enactment”* means the Competition & Consumer Act 2010 and any other statutory enactment of the Commonwealth of Australia or of any Australian State or Territory and includes any law, by-law, rule, regulation, or ordinance made pursuant to any such statutory enactment.